



CITADELTEAM

Team synchronisation and project management



Use Case



ERCOM

Cyber Solutions by Thales

Streamline project management and team synchronisation in a secure environment with Citadel Team

In a professional environment where information control is key, successful **synchronisation** of teams spread around the world and **project management** requires transparent, fast and reliable exchanges. Using a **secure messaging, audio and videoconferencing** solution not only protects your sensitive data from cyber threats, but also centralises exchanges and facilitates real-time team synchronisation. With a dedicated secure platform, your teams can securely communicate, share documents and make decisions in real time, while ensuring the **confidentiality** and **integrity** of critical information. Thus, project management gains in fluidity, responsiveness and confidence, even in complex contexts.



Who is concerned?

- Business teams
- Cross-functional teams
- IT team



The goals:

- **Simplify** collaboration between teams in managing complex projects
- **Accelerate** management and strengthen the traceability of exchanges and decisions
- Ensure **security** and **control** of shared information

Essential features to effectively coordinate your project teams!

a. Secure instant messaging and lounges dedicated to your projects

Centralise the exchanges of each team or project in dedicated rooms. Conversations remain accessible and contextualised to facilitate team coordination and action tracking

b. Audio meetings, video conferencing and screen sharing

Organize meetings at any time, share your screen or documents and make decisions faster with **real-time collaboration**

c. Managing teams, access and permissions

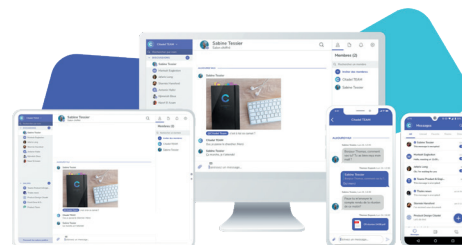
Create and configure dedicated rooms by project or business, and assign **access rights** to each user. The information remains accessible only to authorised people, while facilitating collaboration between different teams. This fine-grained management of permissions helps protect sensitive information, while ensuring secure and controlled collaboration

d. Communications security

Secure exchanges (texts, calls...) with **end-to-end encryption**, in order to guarantee confidentiality and preserve sensitive information throughout the project

e. Available everywhere

Check your exchanges related to each of your projects from your **computer, tablet or smartphone** to stay connected with your teams, wherever you are

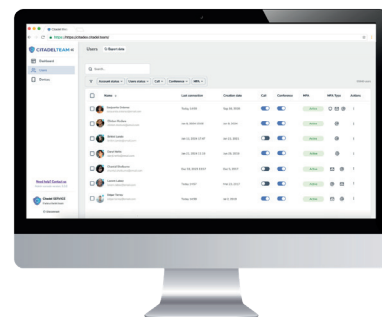


Fleet management:

To ensure total **confidentiality** and separation between our customers, each organisation is given a **dedicated infrastructure** operated by **Thales** and hosted in **France**.

This approach gives you complete **control** over your environment. The infrastructure is fully configurable to meet the specific requirements of your organisation, particularly in terms of security policies, identity management, and user access control.

From the **administration console**, you can manage your entire enterprise fleet as well as the associated **access rights**, with ease. In the event of an incident or identified risk, you have the ability to intervene remotely on devices, revoke access, or suspend an account immediately, thereby ensuring the **continuity** and **integrity** of operations.



Key features:



- Chat and file sharing in encrypted rooms
- Encrypted calls
- Video and audio conferencing, secure screen sharing
- End-to-end encryption*
- Multi-terminal and browsers
- Administrative console

*messaging, calls



The benefits provided:

- Smooth exchanges
- Granular access control
- Security & guaranteed confidentiality
- Ease of use & rapid adoption
- Synchronisation of mobile devices & PCs
- Simplified deployment: available as SaaS on a SecNumCloud 3.2 environment or Public Cloud

FOR MORE INFORMATION

<https://www.thalesgroup.com/en/solutions-catalogue/defence/cyber/ercom>